

## LIMITED WARRANTY

### ONE YEAR WARRANTY

Conn Selmer, Inc. warrants that this instrument is free from defects in manufacturing, material and workmanship for one year (see inside for details). During the warranty period, and upon proof of purchase, Conn Selmer will, at its option, either replace or repair a defective instrument or defective part should manufacturing defects become apparent during that time. Repair or replacement as provided under this warranty is your exclusive remedy.

This warranty also gives you specific legal rights, and you may also have other rights, which vary from state to state.

### WARRANTY DOES NOT INCLUDE

This warranty does not apply to instruments sold through dealers not authorized to do so by Conn Selmer, Inc. This warranty does not cover instruments that have been used previously and is not transferable.

This warranty does not apply to any damage that, in the warrantor's judgment, has been brought about by repair or alteration done by a repairman not specifically authorized to do so in writing by the warrantor, misuse, negligence, accident, or failure to reasonably and properly maintain the instrument.

This warranty does not apply to shipping damage. Please contact the carrier for resolution of damage due to shipping.

This warranty does not apply to consumable materials including mesh heads, sticks, headphones and other items that normally wear overtime.

This warranty does not apply to external causes such as extreme temperature or humidity.

This warranty shall not extend to consequential damages, which include but are not limited to loss of use of the instrument, inconvenience, or loss of revenues incurred by purchaser, unless otherwise provided for by applicable state laws.

### PURCHASER'S RESPONSIBILITIES

Remedies guaranteed by this warranty are contingent upon purchasers allowing a full inspection by Conn Selmer, Inc. or its duly authorized representative, of any alleged defective parts. Purchaser should retain this warranty card and the original proof of purchase for presentation to the authorized dealer from whom the instrument was purchased; in the event service is required under the warranty. If this is not possible, please contact Conn Selmer at P.O. Box 310, Elkhart, Indiana 46515 USA.

Purchaser must have a Return Authorization Number prior to returning the instrument to Conn Selmer. Postage, insurance and secure packing for the return of instruments for warranty repair or replacement are the responsibility of the owner. Conn Selmer will pay return charges for shipment back to the customer for approved warranty claims only. Any notice under this warranty shall be made in writing to Conn Selmer, Inc., P.O. Box 310, Elkhart, Indiana 46515 USA.

**CONN  SELMER**

P.O. Box 310, Elkhart, IN 46515  
connselmer.com

# Ludwig®

## Electronic Instruments

**LIMITED WARRANTY  
INFORMATION  
&  
REGISTRATION**

**REGISTER YOUR  
INSTRUMENT ONLINE:**

***Ludwig-Drums.com***



**Congratulations for selecting a new electronic instrument from Ludwig. We have been manufacturing musical instruments for over a century and are proud to include you in the millions of musicians who have selected our instruments for their superior sound, response and workmanship.**

**Our warranty means you can trust Conn Selmer and your Ludwig dealer to provide the assurance that you made the right purchasing decision. Any questions? Contact your dealer/place of purchase or Conn Selmer Customer Service at PO Box 310, Elkhart, IN 46515.**

### **REGISTER YOUR INSTRUMENT**

**Whether you are renting, leasing or buying, it's important to register your instrument.**

**Please use the QR code or visit [connselmer.com/warranty-registration](http://connselmer.com/warranty-registration) to register your instrument.**



## **COVERAGE**

The workmanship built into Ludwig products reflects an unequaled quality standard that has established Ludwig's leadership since its inception. The following Ludwig products are warranted to the original purchaser against breakage from normal use or defective workmanship for the period listed below. The warranty is in effect from the date of the original retail purchase, from an authorized Ludwig dealer. This limited warranty does not apply to instruments or accessories that have been altered, modified, or damaged through misuse, negligence, or accidents. This warranty gives you specific legal rights and may also have other rights, varying from state to state.

### **PERSONS COVERED**

This warranty is limited to the person originally acquiring the product item from an authorized Ludwig dealer, whether by way of purchase. This warranty does not cover Ludwig instruments or accessories previously used, nor does it transfer to any other owner.

### **WARRANTOR'S OBLIGATION**

Warrantor will, at Warrantor's option either repair or replace instruments, hardware, or parts, when defects occur within the periods indicated. Repairs not made by Ludwig are not covered in this limited warranty. We reserve the right, without notice, to make changes in equipment design as progress in engineering, manufacturing, or technology, may warrant. In addition, Ludwig industries will retain the sole rights of determination in defining whether a product does or does not fall under warranty.

### **1-Year Warranty**

### **PARTS NOT COVERED**

Products not covered under the Ludwig Warranty include drumsticks, mallets, beaters, pedal footboards, straps, slings, snare cords, and drumheads. Natural wood finishes or normal color changes of wood or shell covering material due to excessive exposure to sunlight, extreme temperature, or humidity changes are not covered.

### **HOW TO OBTAIN SERVICE**

If the instrument malfunctions or is defective in workmanship and/or materials, please contact the authorized dealer from whom it was purchased. The authorized dealer will contact Conn Selmer Dealer Service to request a Return Authorization. The owner should include a note with the defective instrument or part describing the defect and give the owner's name and address, together with a copy of the sales receipt or other document establishing the date and place of purchase. No warranty service will be performed unless proof of purchase from an authorized Ludwig dealer has been received and a Return Authorization has been issued.

Thank you for selecting a Ludwig percussion instrument. Generations of American craftsmanship, knowledge and pride go into making every product. In striving to offer the highest quality instruments and service in meeting your musical needs, we ask that you please complete your registration.